

# BHRT / Pain Management SYMPOSIUM

September 10-12, 2009

Inn on Biltmore Estate ♦ Asheville, N.C.

**Enjoy a memorable getaway at the Biltmore Estate while learning the latest in BHRT and Pain Management therapies!**

- ♦ **Biltmore House** is a châteaux style mansion built by George Washington Vanderbilt II between 1888 and 1895. It is the largest privately owned home in the United States at 175,000 square feet and features 250 rooms. Surrounding **Asheville** is a mountain paradise of sightseeing, golfing, and outdoor adventure! Bring the family along!
- ♦ Learning sessions end on Friday and Saturday at 3:30 p.m., leaving you plenty of time to explore your surroundings!
- ♦ **Grow your practice** with the latest knowledge from **new speakers** and **never-before presented information!**
- ♦ **BHRT case studies will be discussed!**

**Escape to an  
Oasis of Hospitality**



An ACPE application based program designed for pharmacists and other healthcare practitioners who are interested in learning more about BHRT and Pain Management therapies as options for their patients. CPE = 14.5 hours; CME and CNE = 14.5 hours.

## FEATURED SPEAKERS



**Samyadev Datta, MB, BS, FRCA**, is the director of The Center for Pain Management in Hackensack, N.J. He earned his medical degree from the Government Medical College in Mysore, India. Board Certified in anesthesiology from three countries, Dr. Datta conducted his most recent postdoctoral training in anesthesiology and pain management at Columbia Presbyterian Medical Center, Memorial Sloan-Kettering Cancer Center, and Cornell University Medical College, all in New York, N.Y. An author of numerous articles, contributor to multiple books, and frequent guest speaker, Dr. Datta is a member of the Association of Anaesthetists of Great Britain and Ireland; American Society of Anesthesiology; International Association for the Study of Pain; International Spinal Intervention Society; and American Society of Interventional Pain Physicians. As a nationally recognized expert in pain management, Dr. Datta has served on the Advisory Boards of Faulding Laboratories and Janssen Pharmaceuticals, among others. He presently is involved in multiple drug trials.



**Rebecca Glaser, MD**, retired from breast cancer surgery in April 2004, and currently is involved with balanced hormone therapy and its impact on healthcare. She has evaluated and treated over 1,500 breast cancer patients and over 2,000 patients with hormone imbalances. She continues to treat patients, train physicians and lecture on bioidentical hormone balance and health and evidence based anti-aging therapies. She established the Web site, [www.hormonebalance.org](http://www.hormonebalance.org), as a non-profit, educational site for patients and healthcare providers in March 2005. Dr. Glaser is working on several research projects dealing with the measurement, absorption and efficacy of hormone therapy delivered by pellet implant. She also is collaborating with the National Institute of Health on a manuscript dealing with "hormone levels in newly diagnosed breast cancer patients."



**PCCA**

*Featured speakers continued on next page.*

## FEATURED SPEAKERS (CONT'D)



**Pamela Smith, MD, MPH**, spent her first 20 years of practice as an emergency room physician with the Detroit Medical Center. She is diplomat of the Board of the American Academy of Anti-Aging Physicians and is an internationally known speaker and author on the subject of wellness, anti-aging and functional medicine.

She currently is the owner and director of The Center For Healthy Living and Longevity with 30 locations nationwide. She is a member of the American Academy of Anti-Aging Physicians and is a board examiner. Dr. Smith also is the Director of The Anti-Aging and Functional Medicine Fellowship which is the only fellowship in this field in the United States. She is the author of the best selling books, *HRT: The Answers*, *Vitamins: Hype or Hope?*, and recently published her latest book, *What You Must Know About Vitamins, Minerals, Herbs & More..*



**Douglas Higgins, RPh**, is owner/pharmacist of Doug's Pharmacy in Paxton, Ill. His practice specializes in bio-identical hormone replacement, pain control, wound care, veterinary compounding and other compounded medication needs along with nutritional supplements.

Doug is a graduate of the University of Illinois at Chicago College of Pharmacy, and a member of several organizations including the International Academy of Compounding Pharmacists (IACP), American Academy of Anti-Aging Medicine, and the Illinois Pharmacists Association.



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**Andy Glasnapp, PharmD, FIACP**, has been a PCCA

Pharmacy Consultant since 1993. He became a registered pharmacist in 1990 after receiving his BS degree from the University of Iowa College of Pharmacy; he graduated from the University of Arkansas Non-Traditional PharmD Program in 1999. Andy serves as a Clinical Instructor in Drug Information for both the University of Houston and the University of Arizona Schools of Pharmacy. Prior to joining PCCA, he served two years as Corporate Director of Compounding for Pharmacy Associates Limited in Marshalltown, Iowa.



**Annie DeReese, PharmD**, PCCA Pharmacy Consultant since 2005, answers approximately 150 calls a week. Her special interests are flavoring, nutrition, women's health, drug information and compounding techniques. In 1980 she started working as a compounding technician in Tulsa, Okla., and in 1993 moved to Houston to join PCCA's team, where she taught in PCCA's Primary Training classes before attending and graduating from the University of Houston School of Pharmacy.



**PCCA Member  
REWARDS**

**PCCA Silver, Gold, Platinum  
and Diamond Members  
Receive Discounts!**

**Silver = 10% Discount**  
**Gold = 20% Discount**  
**Platinum = 30% Discount**  
**Diamond = 40% Discount**

## LEARNING OBJECTIVES

### DAY ONE (3.5 hours) ACPE #288-000-09-056-L01-P

#### What You Must Know About Women's Hormones – Pamela Smith, MD, MPH

- Discuss the basic pharmacology and physiology of the sex steroids and the hormone endocrine system.
- Describe clinical applications of bio-identical hormone replacement therapy.
- Discuss case studies including the estrogen/progesterone/testosterone hormonal profile with evaluation, treatment options, and follow-up for different hormonal imbalance states.

#### PMS and PCOS – Pamela Smith, MD, MPH

- Discuss PMS symptoms and treatment options.
- Discuss PCOS causes, symptoms, treatment and its inter-relationship to insulin resistance and other complications to the patient's health.
- Describe the importance of stress and illness in patients with hormone imbalance.

#### BHRT and Compounding Issues – Annie DeReese, PharmD

- Discuss the different dosage forms used in BHRT and Functional Medicine and the applications, advantages and disadvantages of such dosage forms.
- Discuss considerations in changing therapy from one dosage form to another route of delivery.
- Describe various properties of unique dosage forms, such as foams, effervescent powders, transdermals, rapid dissolve tablets and how they can be

used in pharmacy practice.

- Describe the application, dispensing devices, counseling, and marketing of these unique dosage forms.
- Discuss common compounding issues such as potency testing and safety.

### DAY TWO (5.5 hours) ACPE #288-000-09-057-L01-P

#### Hormone Balance and Breast Cancer: Is There a Role for BHRT in Breast Cancer Survivors? – Rebecca Glaser, MD

- Explain basic goals, assessment of the patient, treatment options, and outcomes as they relate to hormone balance in BHRT.
- Discuss case studies regarding breast cancer survivors and how individual hormones affect breast cells.
- Discuss the use of BHRT in the patient with increased risks or history of breast cancer.
- Describe clinical trials and resulting data of hormone replacement therapy in breast cancer survivors.

#### Case Studies Evaluation: Roundtable Discussion

- Discuss case studies including the estrogen/ progesterone/testosterone hormonal profile.
- Discuss evaluation, treatment options and follow-up for different hormonal imbalance states.
- Discuss how to work with other healthcare professionals to facilitate patient care.

**LEARNING OBJECTIVES (CONT'D)****Comparison of Topical and Transdermal Bases – Andy Glasnapp, PharmD**

- Explain the mechanism of transdermal drug delivery and gain a general understanding of the current theories.
- Describe the kinetic modeling of transdermal drug delivery.
- Discuss how to apply kinetic modeling to practical clinical scenarios.

**The Neuropathic House of Pain – Andy Glasnapp, PharmD**

- Identify common disease states and conditions representative in neuropathic pain management.
- Clarify common misconceptions about neuropathic pain therapies and provide rationale treatment options.
- Define clinical skills valuable for evaluating and treating neuropathic pain.
- Describe clinical therapies that are most effective in treating neuropathic pain.

**Excerpts from the Hospice House of Pain – Andy Glasnapp, PharmD**

- Discuss and identify common disease states and conditions representative in hospice management.
- Identify and treat common conditions associated with chronic pain patients like NG tube drug delivery, opiate tolerance, constipation, opiate cross-sensitivity and wound care.
- Explain which pharmaceutical vehicles are appropriate for hospice patients and how to maximize their effectiveness.

**DAY THREE (5.5 hours) ACPE #288-000-09-058-L01-P****Insights Into Pain Management – Samyadev Datta, MB, BS, FRCA**

- Describe pain management focusing on controlling pain, maintaining function and improving the quality of life.
- Discuss the different sources and mechanisms of pain including assess-

men/monitoring of therapy.

- Review various methods of pain control such as medications, routes of administration, techniques and other influencing factors.

**IACP Regulatory Update – Rod Shafer, RPh, IACP Executive Vice President**

- Describe recent compounding FDA activities.
- Discuss current regulatory concerns and changes affecting compounding pharmacy.
- Describe the legal options for a compounding pharmacy involved in regulatory agency action.

**Current Pain and Wound Care Treatment – Doug Higgins, RPh**

- Explain the use of various pharmacological agents used in wound care and discuss agents used via transdermal delivery to treat muscle spasms, inflammation and neuropathic pain.
- Describe various nutritional supplements for wound care/pain management.
- Discuss case studies on neuropathic pain, general pain and wound care.
- Discuss the potential contributions of compounding pharmacists to the care of patients with various pain conditions.

**Action Plan: How to Identify and Implement a Compounding Opportunity – Andy Glasnapp, PharmD**

- Identify a compounding need.
- Describe how to make the compound better than the original therapy, and how to make the compound a better fiscal choice.
- Explain how to make your argument for a compound to another healthcare professional or group.
- Identify who to share your compounding argument with.

**AGENDA\*** *Continental breakfasts, lunches, CEs and materials are included in the registration fee.***Thursday, September 10, 2009**

12:00 pm	Registration
1:00 pm	Opening Announcements/Pre-Test
1:10 pm	<b>What You Must Know About Women's Hormones</b> – Pamela Smith, MD, MPH
2:40 pm	Break
3:00 pm	<b>PMS and PCOS</b> – Pamela Smith, MD, MPH
4:00 pm	<b>BHRT and Compounding Issues</b> – Annie DeReese, PharmD
5:00 pm	Post-Test
5:15 pm	Adjourn

**Friday, September 11, 2009**

7:00 am	Continental Breakfast/Registration
8:00 am	Pre-Test
8:15 am	<b>Hormone Balance and Breast Cancer: Is There a Role for BHRT in Breast Cancer Survivors?</b> – Rebecca Glaser, MD
10:15 am	Break
10:45 am	<b>Case Study Evaluations: Roundtable Discussion</b>
12:15 pm	Lunch
1:15 pm	<b>Comparison of Topical and Transdermal Bases</b> – Andy Glasnapp, PharmD

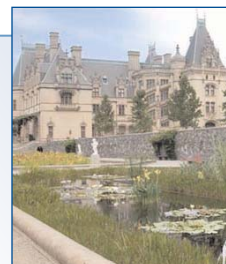
**The Neuropathic House of Pain Bases**

1:45 pm	– Andy Glasnapp, PharmD
2:45 pm	<b>Excerpts from the Hospice House of Pain Bases</b> – Andy Glasnapp, PharmD
3:15 pm	Post-Test
3:30 pm	Adjourn
5:00 pm	PCCA Tour of Biltmore Estate (Optional)

**Saturday, September 12, 2009**

7:00 am	Continental Breakfast/Registration
8:00 am	Pre-Test
8:15 am	<b>Insights Into Pain Management</b> – Samyadev Datta, MB, BS, FRCA
10:15 am	Break
10:45 am	<b>IACP Regulatory Update</b> – Rod Shafer, RPh, IACP Executive Vice President
11:45 am	Lunch
12:45 pm	<b>Current Pain and Wound Care Treatment</b> – Doug Higgins, RPh
2:15 pm	Break
2:30 pm	<b>Action Plan: How to Identify and Implement a Compounding Opportunity</b> – Andy Glasnapp, PharmD
3:30 pm	Post-Test
3:45 pm	Adjourn

*\*Agenda subject to change*

**Explore Biltmore Estate**

Located in an 8,000-acre oasis, the Biltmore is a haven from everyday life. Once you arrive, you leave behind a world of stoplights, noise, and frenzied errands. Routine cares are a distant memory when you are greeted by a graciousness that hails from George Vanderbilt's legacy of hospitality.

**Visit the Biltmore Web site for details about this spectacular destination!**  
[www.biltmore.com](http://www.biltmore.com)

**Join Us for a Special PCCA Group Tour of the Biltmore Estate!**

Friday, September 11th ♦ 5:00–6:30 p.m.  
 \$46.00 per person. Includes private tour of Biltmore House, the Gardens, the Winery and River Bend Village. Ticket is good for the length of your stay. See next page to register!



**REGISTER BELOW** (Please fill out form completely.)

## PCCA BHRT/Pain Management Symposium

September 10-12, 2009 ♦ Inn on Biltmore Estate ♦ Asheville, N.C.

PCCA Member #: \_\_\_\_\_ Pharmacy Name: \_\_\_\_\_

- ☐ Attending Event  
☐ Sponsoring (Paying Fees)  
☐ Referring Only

Name of Pharmacist: \_\_\_\_\_

Credentials: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Will You Be Participating in the Group Tour (\$46/person)? ☐ Yes ☐ No

- ☐ Pharmacist  
☐ Technician  
☐ Other:

Additional Staff: \_\_\_\_\_

Credentials: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Will You Be Participating in the Group Tour (\$46/person)? ☐ Yes ☐ No

- ☐ Pharmacist  
☐ Technician  
☐ Other:

Additional Staff: \_\_\_\_\_

Credentials: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Will You Be Participating in the Group Tour (\$46/person)? ☐ Yes ☐ No

- ☐ Pharmacist  
☐ Technician  
☐ Other:

Medical Practitioner: \_\_\_\_\_

Credentials: \_\_\_\_\_

Practice Name: \_\_\_\_\_

Will You Be Participating in the Group Tour (\$46/person)? ☐ Yes ☐ No

Address, City, ST, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

### PAYMENT METHOD:

- ☐ **Bill** Account (PCCA Members Only) \$ \_\_\_\_\_.
- ☐ **Redeem** FREE PCCA Member Reward (Diamond and Platinum Reward Members Only)
- ☐ **Check** enclosed for \$ \_\_\_\_\_.
- ☐ **Charge** \$ \_\_\_\_\_ to my ☐ MasterCard ☐ Visa ☐ AE ☐ Discover
- Card No.: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ 3-Digit Code: \_\_\_\_\_
- Billing Address: \_\_\_\_\_
- City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_
- Cardholder's Name: \_\_\_\_\_
- Signature: \_\_\_\_\_

*For additional registrations, please make copies of this form.*

## How Did You Hear About This Event?

*Please check all that apply.*

- ☐ PCCA Apothagram ☐ PCCA eNews
- ☐ Message on Hold ☐ PCCA Web Site
- ☐ InPharmaFax ☐ PCCA Staff Member
- ☐ Referral by: \_\_\_\_\_
- ☐ Other: \_\_\_\_\_

### MEDICAL PRACTITIONER GUESTS:

Have you attended a PCCA event before? Y N

If yes, when/where? \_\_\_\_\_

Are you currently working with a compounding pharmacy?

If yes, who? \_\_\_\_\_

### HOTEL ACCOMMODATIONS & TRAVEL ARRANGEMENTS

**Inn on Biltmore Estate** PCCA Rate: \$249.00 Block Cut-off: August 11, 2009  
One Antler Hill Road ♦ Asheville, NC 28803 ♦ 828/225-1400

**After the hotel cut-off date, rooms and rates will be based on availability. To get the best rate, don't delay!** For assistance with travel arrangements, please contact Pam at 800/331-0068. PCCA Members receive a corporate rate with Enterprise Rent-A-Car – book your reservations via [www.enterprise.com](http://www.enterprise.com) with the following code, 06C3214 (PIN: PCC), and get 10% off at airports and 5% off at non-airport locations.

**MAIL TO:** 9901 S. Wilcrest Drive, Houston, TX 77099 **FAX TO:** 281/933-6016

**RESERVATION DEADLINE:** August 11, 2009

For information, call Shirley Freeman or Cyndi Hicks at 1-800-331-2498.

**If you do not receive your confirmation letter via fax within one week, please call to confirm receipt of registration.** In order to receive your ACPE statement of credit, you will be required to sign in daily, complete a pre-test, an evaluation form, and complete and pass a post-test with a score of at least 70%. Credit statements will be mailed within three weeks of event completion. Participants who leave early will only be eligible for continuing education credit on the portion of the program attended. **If you are unable to attend, a cancellation fee may apply.**

### SYMPOSIUM FEES

**USD**

*Continental breakfasts, lunches, CEs and materials are included in the registration fee.*

**Before August 11, 2009**

Pharmacist / Additional Staff \$1,150 ea  
Medical Practitioner \$800 ea

**After August 11, 2009**

Please add \$50 to the prices above.



The IRS will allow only 50 percent of all expenses for business meals/entertainment as deductible for tax purposes. The definition of meals includes continental breakfasts, refreshment breaks, lunches, dinners and receptions at professional conferences/seminars, including taxes and gratuities.



## THE DAY AFTER PCCA'S BHRT/PAIN MANAGEMENT SYMPOSIUM

# Financial Management for the Compounding Pharmacy Owner S E M I N A R

**Sunday, September 13, 2009**

Inn on Biltmore Estate ■ Asheville, N.C.

CPE = 6.0 hours

### FINANCIAL ANALYSIS AND PLANNING:

This hands-on seminar and workshop will provide the pharmacy owner with the ability to analyze the financial condition of a community pharmacy using financial statements to identify real and potential problems, offer appropriate solutions and recommendations for improvement and develop pro forma financial statements reflecting positive outcomes and providing realistic goals for the operation.

### MONITORING CASH FLOW:

Various components of the cash flow cycle will be discussed. How to develop a cash flow projection as well as ways to increase cash flow will be provided as well. Participants will engage in active learning through the development of a cash flow projection.

### DETERMINING YOUR COST OF DISPENSING:

Knowing how to determine real costs in the dispensing process is just one part of business management. This step-by-step presentation will give the participant a firm grasp on the terminology and process of calculating and determining their cost of dispensing.

### BREAK-EVEN ANALYSIS:

The break-even point for a pharmacy will be described, calculated mathematically and illustrated graphically. Several uses of the break-even point to assist in making important management and financial decisions will be provided.

### Featured Speakers



**Richard A. Jackson, PhD, RPh**, received his BS in Pharmacy from Mercer University Southern School of Pharmacy in 1969. He attended graduate school at the University of Mississippi where he received his MS in Health Care Administration in 1971 and a PhD in Pharmacy Administration in 1972. In 1972 he joined the faculty of Mercer

University College of Pharmacy and Health Sciences where he currently serves as Professor and Director of Mercer's Center for Community Pharmacy Practice and Research. Dr. Jackson has 65 publications in scholarly and professional journals, is the author of 12 chapters in five books and is the editor of the National Community Pharmacists Association's *Effective Pharmacy Management*. He has made more than 258 presentations at academic and professional meetings, both national and international. The major emphasis of his presentations and publications is related to areas of community pharmacy operation and management.



**Creighton C. Maynard III, RPh, MBA**, is employed as a Coach/Consultant in PCCA's Pharmacy Management Services Department. He received his BS degrees in Biology (from Texas A&M University) and Pharmacy (from the University of Texas at Austin), and his MBA from Texas Christian University in Fort Worth, Texas. Creighton has been active for many years with the Texas Pharmacy Association holding numerous committee appointments. A former member of the Board of Directors, he is currently serving as Chair of the Professional Affairs Committee. In addition to writing numerous articles pertaining to pharmacy management, Creighton has developed the only compound pharmacy Cost-of-Dispensing model available in the industry.

**"This seminar was excellent! It was very informative and a great learning experience. It has really helped our business and our use of PCCA's CPM Services."**  
— Tim Dannehy, RPh  
Fallon Wellness Pharmacy, Latham, N.Y.



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## Learning Objectives

An ACPE application based program designed for compounding pharmacy owners who are interested in learning how to analyze financial data to improve their profits.

**ACPE #288-000-09-014-L04-P**  
**CPE = 6.0 hours**

## FINANCIAL PLANNING AND ANALYSIS FOR COMMUNITY PHARMACY

**Speaker: Richard A. Jackson, PhD, RPh**

1. Explain solvency, undertrading, overtrading, funded debt, inventory turnover, net working capital, net working capital turnover and return on investment.
2. Calculate the acceptable value for the following ratios: acid test, current ratio, net profit/sales, net profit/net worth, inventory turnover, accounts receivable collection period and accounts payable remittance time.
3. Determine whether a financial ratio state is indicative of solvency, efficiency or profitability.
4. Discuss reasons for a financial ratio that is outside the acceptable range and offer appropriate remedial action.
5. Compare the components of an income statement and/ balance sheet with the appropriate values in the NCPA Digest.
6. Develop a pro forma income statement and balance sheet based upon recommendations developed for the financial analysis.

## MONITORING CASH FLOW

**Speaker: Richard A. Jackson, PhD, RPh**

1. Describe the components of the cash flow cycle.
2. Explain four ways to increase cash flow.
3. Discuss the components and format of the cash flow statement.
4. Identify those components of the income statement that are not on the cash flow statement.
5. Explain two uses of the cash flow budget.
6. Construct a cash flow budget for the upcoming year given a minimum cash level and financial operating data,

## COST OF DISPENSING

**Speaker: Creighton Maynard, RPh, MBA**

1. Describe Activity Based Costing.
2. Identify and discuss cost drivers.
3. Explain line-item expenses for allocation to the prescription department.
4. Discuss the expenses allocated to the prescription department for Personnel, Occupancy, and Operations.
5. Perform cost of dispensing calculations.

## BREAK-EVEN ANALYSIS

**Speaker: Creighton Maynard, RPh, MBA**

1. Describe fixed, variable, and semi-variable costs.
2. Conduct and interpret the results of a break-even analysis using the contribution margin approach.
3. Estimate the effects of changes in costs and prices on a pharmacy's profitability using the break-even analysis.
4. Discuss the assumptions of break-even analysis.

## Agenda\*

### Sunday, September 13, 2009

7:30 am	Continental Breakfast/Registration
8:00 am	Pre-Test
8:15 am	<b>Financial Analysis and Planning –</b> Richard Jackson, PhD, RPh
10:15 am	Break
10:30 am	<b>Monitoring Cash Flow –</b> Richard Jackson, PhD, RPh
11:30 am	Lunch
12:30 pm	<b>Determining Your Cost of Dispensing –</b> Creighton Maynard, RPh, MBA
2:00 pm	Break
2:15 pm	<b>Break-Even Analysis –</b> Creighton Maynard, RPh, MBA
3:45 pm	Post-Test
4:00 pm	Adjourn

\* Agenda subject to change.



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**Can You Afford to Miss the Only Remaining One-Day Financial Management Seminar This Year?**



**Register Below** (Please fill out form completely.)

## FINANCIAL MANAGEMENT SEMINAR

September 13, 2009 ■ Inn on Biltmore Estate ■ Asheville, N.C.

### Symposium Fee

**USD**

**Before August 11, 2009**

All Participants

\$695 ea

**After August 11, 2009**

Please add \$50 to the price above.

PCCA Member # \_\_\_\_\_

Pharmacy Name \_\_\_\_\_

- ☐ Pharmacist  
☐ Technician  
☐ Other:

Name of Pharmacist – **Please Circle One:** Attending Event or Sponsoring (Paying Fees)

Credentials \_\_\_\_\_

E-mail Address \_\_\_\_\_

- ☐ Pharmacist  
☐ Technician  
☐ Other:

Additional Pharmacy Staff \_\_\_\_\_

Credentials \_\_\_\_\_

E-mail Address \_\_\_\_\_

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☐ Other:

Additional Pharmacy Staff \_\_\_\_\_

Credentials \_\_\_\_\_

E-mail Address \_\_\_\_\_

*E-mail addresses will only be used to send you future event promotions, electronic Apothagram monthly newsletters and PCCA news.*

### PAYMENT METHOD:

☐ **Bill** Account \$ \_\_\_\_\_ (PCCA Members Only)

☐ **Redeem** FREE PCCA Member Reward (Diamond and Platinum Reward Members Only)

☐ **Check** enclosed for \$ \_\_\_\_\_

☐ **Charge** \$ \_\_\_\_\_ to my ☐ MasterCard ☐ Visa ☐ AE ☐ Discover

Card No.: \_\_\_\_\_ Exp. Date: \_\_\_\_\_ 3-Digit Code: \_\_\_\_\_

Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip/Postal Code: \_\_\_\_\_

Cardholder's Name: \_\_\_\_\_

Signature: \_\_\_\_\_

**ATTENTION  
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SILVER,  
GOLD,  
PLATINUM  
AND  
DIAMOND  
MEMBERS!**



**PCCA Member  
REWARDS**

**Register for PCCA  
educational events at your  
reduced rates!**

**Silver = 10% Discount**

**Gold = 20% Discount**

**Platinum = 30% Discount**

**Diamond = 40% Discount**

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One Antler Hill Road ♦ Asheville, NC 28803 ♦ 828/225-1400

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**DON'T FORGET TO REGISTER FOR THE THURSDAY-SATURDAY, SEPTEMBER 10-12, 2009 BHRT/PAIN MANAGEMENT SYMPOSIUM – SEPARATE REGISTRATION IS REQUIRED!**

**Mail to:** 9901 S. Wilcrest Drive, Houston, TX 77099 **Fax to:** 877/765-1422

**Reservation deadline:** August 11, 2009

For information, call Rachel Roffe at 1-877-798-3224.

**If you do not receive your confirmation letter via fax within one week, please call to confirm receipt of registration.** In order to receive your ACPE statement of credit, you will be required to sign in daily, complete a pre-test, an evaluation form, and complete and pass a post-test with a score of at least 70%. Credit statements will be mailed within three weeks of event completion. Participants who leave early will only be eligible for continuing education credit on the portion of the program attended. **If you are unable to attend, a cancellation fee may apply.**

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☐ PCCA Apothagram

☐ Message on Hold

☐ InPharmaFax

☐ PCCA eNews

☐ PCCA Web Site

☐ PCCA Staff Member

☐ Referral by: \_\_\_\_\_

☐ Other: \_\_\_\_\_



**PCCA**

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